

### REMARKS

This amendment is responsive to the Office Action mailed December 24, 2008. Claims 1-47 are pending in the application. Applicants have amended Claim 46 to address an informality in the claim. Claim 46 now recites "The computer-readable medium as recited in Claim 40, wherein at least one of the embedded unresolved and resolved feedback links is a customized link."

No claims have been canceled.

In the Office Action, the Examiner required an election of species in the claims. While applicants do not necessarily concede the propriety of the election requirement, applicants nonetheless desire to advance the prosecution of the present application. Applicants therefore respond as follows:

As to the first election, applicants elect the species of Claims 2 and 21.

As to the second election, applicants elect the species of Claim 11.

As to the third election, applicants elect the species of Claims 13, 33, and 46.

As to the fourth election, applicants elect the species of Claim 23.

As to the fifth election, applicants elect the species of Claim 29.

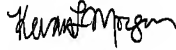
As to the sixth election, applicants elect the species of Claim 42.

The foregoing claim elections are made without traverse. Claims 1, 2, 4-7, 9-13, 15-21, 23, 24, 26, 27, 29-33, 35-42, and 44-46 are thus subject to further examination, while non-elected Claims 3, 8, 14, 22, 25, 28, 34, 43, and 47 are currently withdrawn. Upon allowance of the pending claims, applicants respectfully request rejoinder and allowance of the withdrawn claims as each of the withdrawn claims is dependent on an allowable base claim.

The Examiner is invited to contact the undersigned counsel should any aspect of this response require clarification. Otherwise, applicants respectfully request further examination and allowance of the application at an early date.

Respectfully submitted,

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